| Course: | 2595 001 - HA 100 | Department: | HRM |
|----------------------|-------------------|-----------------------|------------------|
| Responsible Faculty: | Edward Mc Keown | Responses / Expected: | 44 / 51 (86.27%) |



| | | 2595 - 001 | | | | | | | | | | |
|----|--|------------|---|------|----|--------|------|------|------|------------|--|--|
| Ov | Overall Questions | | | onse | s | Course | | | | | | |
| | | SD | D | A | SA | N | Mean | Med. | Mode | Std Dev | | |
| Q1 | Course requirements are stated clearly in the syllabus. | 5 | 0 | 6 | 33 | 44 | 3.5 | 4 | 4 | .97 | | |
| Q2 | The course is organized in a way that helps me learn. | 5 | 0 | 9 | 30 | 44 | 3.5 | 4 | 4 | .96 | | |
| Q3 | The grading criteria for each assignment are clear. | 5 | 0 | 8 | 31 | 44 | 3.5 | 4 | 4 | .97 | | |
| Q4 | The assignments help me understand the subject more clearly. | 5 | 0 | 9 | 30 | 44 | 3.5 | 4 | 4 | .96 | | |

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [A] Agree=3 [SA] Strongly Agree=4



| | Individual Questions | | Edward Mc Keown | | | | | | | | | | |
|-----|---|----|-----------------|-------|----|------------|------|------|------|------------|--|--|--|
| Ind | | | Resp | onses | ; | Individual | | | | | | | |
| | | SD | D | A | SA | N | Mean | Med. | Mode | Std Dev | | | |
| Q5 | The instructor shows respect for students. | 5 | 0 | 5 | 34 | 44 | 3.5 | 4 | 4 | .96 | | | |
| Q6 | The instructor provides constructive feedback on assignments. | 5 | 1 | 15 | 23 | 44 | 3.3 | 4 | 4 | .96 | | | |
| Q7 | The instructor answers questions and concerns in a timely manner. | 5 | 0 | 7 | 32 | 44 | 3.5 | 4 | 4 | .97 | | | |

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [A] Agree=3 [SA] Strongly Agree=4

Question: What suggestions do you have to improve this course?

Response Rate: 63.64% (28 of 44)

- nothing I would advise others to maybe take it online because generally online classes are hard but this class is very simple to follow the instructions so maybe someone that's new to taking online classes could learn how to follow instructions to succeed in an online class such as this if they offer this class online
- 2 none
- 3 none
- 4 This course is great in my opinion, I do not have any suggestions.
- This course is fairly easy to complete, and get through. I absolutely love the fact that there is extra credit provided. If we could possibly take a tour of a hotel, as well as Red Lobster, that would be awesome.
- 6 Nothing I greatly enjoyed this class.
- 7 None
- 8 None
- 9 None
- 10 None!
- 11 No suggestions, I thought this course was formatted perfectly!
- 12 No suggestions surprisingly!
- 13 No suggestions the class ran smoothly and I enjoyed it.
- 14 NO
- 15 N/A
- 16 Maybe don't upload all powerpoint's online because it makes it unnecessary to even come to class.
- 17 I would suggest merging this course with HA 210 because much of the criteria is the same.

I was put into HA 210 and 240 during the same time as HA 100. This class was very interesting because the instructor has great knowledge of the hospitality Industry and gave some great real world examples of the industry. But since I was placed in the other HA classes I found this class rather meaningless. The teachers in the other class went over everything we learned in HA 100 in the first week of class. to improve this class I would suggest having the students have more hands on assignments like going to more restaurants hotels and other hospitality industries. We had assignments like that and I really enjoyed them, but I wish there was more of them. I feel like having more of these experiences would benefit future students.

19 I think this class is very simple and could even be taken online. I dont really see any improvements. Maybe more interaction with other students in the class. The teacher has clear and easy to understand power points.

1 think this course should only be taken online as everything else is basically online. I do not see a need to go to early morning classes when everything is done online already.

1 think this course should have more days for more credits because i feel like we could go into alot more detail.

1 think it would be helpful if the professor slowed down when lecturing because often I can't finish taking all of the notes off the slides or any everything he says. So I would either slow down or condense the slides into shorter ones.

I honestly have no suggestions in improving the class. It is great the way that it is.

I have been very intrigued by your lessons and stories, the only thing I would is that you don't change. I know this doesn't help much but you are a great and very understanding professor! I wouldn't hesitate to recommend a future student to attend your course.

I enjoyed this course.

I don't think anything really needs to be improved.

I don't think this class needs to improve because its perfect and the professor does everything perfect.

28 I don't have any!

| 20 | I don't nave | ary: | | | | | | |
|-----|--|---|--|--|--|--|--|--|
| | 0* | Th | | | | | | |
| | | The assignment that most contributed to my learning is: | | | | | | |
| Res | sponse Rate: | 72.73% (32 of 44) | | | | | | |
| 1 | weekly quiz | es | | | | | | |
| 2 | the observation assignments | | | | | | | |
| 3 | the lectures greatly impacted my learning in this class as well as my motivation in doing well in my career. | | | | | | | |
| 4 | each assigr | nment | | | | | | |
| 5 | The restaur | ant observation contributed to my learning because it forced me to observe my surroundings in a restaurant setting. | | | | | | |
| 6 | The observa | ations of hotels and restaurants really opened my eyes to what happens around me when I am in those kinds of places. | | | | | | |
| 7 | The observa | ation assignments | | | | | | |
| 8 | The observa | ations | | | | | | |
| 9 | The intervie | ew project and restaurant observation. | | | | | | |
| 10 | The intervie | ew project, listening to someone else's perspective on hospitality. | | | | | | |
| 11 | The intervie | ew project. | | | | | | |
| 12 | The intervie | ew project | | | | | | |
| 13 | The intervie | ew project. | | | | | | |
| 14 | The hotel a | nd restaurant observations. | | | | | | |
| 15 | The hotel a | nd restaurant interviews. | | | | | | |
| 16 | The hotel a | nd restaurant observations. | | | | | | |
| 17 | The assigni | ments that helped my learning the most were the restaurant and hotel observations. | | | | | | |
| 18 | The assigni | ments that have helped me out the most is the observations that we had to do about areas and fields. | | | | | | |
| 19 | The assigni operates. | ment that contributed most to my learning was the observations, it taught me to look for the small details in the restaurant or hotel and see what is going on and how it | | | | | | |
| 20 | The Quizzes | s | | | | | | |
| 21 | Taking the | quizzes because I learn a lot from them and the power point presentations. | | | | | | |
| 22 | N/A | | | | | | | |
| 23 | Is the week | ly quizzes. | | | | | | |
| 24 | knowledge | the Interview Project was my favorite assignment because you got to interact with another student or experienced hospitality employee which you can gain valuable from that. You get to talk to someone in the hospitalitt industry to see from another person's perspective as well as give your own perspective. I also enjoyed taking the Lobster. It was an awesome experience that our teacher offered us. | | | | | | |
| 25 | I really liked | the restaurant observation. | | | | | | |
| 26 | I really liked | the observation assignments. | | | | | | |
| 27 | | yed our restaurant observation assignment. I've never gone to a restaurant and really took in my surroundings and experience there and wrote about it. I've never been about writing something before until this assignment and i really enjoyed it. | | | | | | |
| 28 | | e hotel and restaurant observation assignments. Normally when I go to a restaurant I don't always think about it the ambiance and theme and all that. So that was fun to y that and see for myself if they fit criteria to make a good hotel or restaurant. | | | | | | |
| 29 | | e Interview project is the most important assignment it takes the most time but it's still only a page to two pages it should not be that difficult and it helps to have heard iences in the hospitality industry | | | | | | |
| 30 | Extra credit | pathways and the essays. | | | | | | |
| 31 | Either the h | otel or restaurant observation | | | | | | |
| 32 | Doing the p | rojects | | | | | | |
| | | | | | | | | |

| Question: | | What did you like best about this course? | | | | | | | |
|-----------|----------------|--|--|--|--|--|--|--|--|
| Re | sponse Rate: | 75.00 % (33 of 44) | | | | | | | |
| 1 | the professo | or is nice, and happy class atmosphere | | | | | | | |
| 2 | flexibility to | finish assignment on early or finish the class early). plus the extra credit incentive (turning in assignment early). | | | | | | | |
| 3 | | d best was connection the instructor made between his students. The stories are great and very intriguing. He also give students a chance to actually learn from their dallows them to retry what they messed up on. | | | | | | | |
| | So I mostly | appreciate about this course and instructor are the experiences that he has gathered through out his life. | | | | | | | |
| | | | | | | | | | |

4 The time it's not a hard class to just show up to and take notes read the chapter that he gives you do the couple of assignments and you should pass the class 5 The teacher The guest speakers that were relevant to what we were learning about at the time showed us great perspectives on those subjects. 6 7 The freedom 8 The course was very easy and all assignments were available online to complete. 9 That the course helped me easy learn about Hospitality Administration and go more in-depth with it. 10 That it was really easy to learn and understand the course! My favorite class overall! That he was very informative when it came to material 11 12 N/A 13 My favorite thing about this course was that there were many different types of assignments and activities, which helped me learn the information in multiple ways. 14 My favorite part of this course was the teachers stories and our assignments going out and experiencing the hospitality industry. I really liked observing different hotels and restaurants. I also like learning more about the operations and insides of hotels and restaurants. His storytelling is also great and interesting! It's nice to hear other peoples' experiences. I love the fact I am able to get a better ideal of the hospitality industry, and it's easy for me to understand the material the way D. McKeown presents it. He makes me like to go to 16 class, and learn more. He is extremely personable, and wants his students to succeed. I love how knowledgeable Professor Mckeown is. He has loads of knowledge about the industry and has a million funny stories that make the class enjoyable and easy to get out of 17 18 I liked that it was a good beginner course for HRM 19 I liked the teacher he was very great. 20 I liked our class discussions. 21 I liked how it wasn't very challenging but it had a lot of interesting information. 22 I liked how it was almost laid back. It was expected that we go to class and do our assignments but it was not forced to make them really hard on us. 23 I liked about the course is how the professor taught the class and engaged his students into class. I had a great time in his class and can't wait to take the another class with him. 24 I liked Dr. Mc Keown's stories of his experiences in the restaurant industry. I like his stories from personal experience in hotels and restaurants. I think it gives a good view of what a career in this field would look like and the real life things that someone 25 might have to deal with. It also shows how to apply or not apply some of the things we learned in class. Honestly, Mr. McKeown is one of my favorite professors here. He is very passionate about the hospitality industry and he cares about his students and wants us to succeed in his 26 27 He made it interesting to learn about especially with all of the stories and experience he shares with the class 28 Great stories and easy assignments. 29 Fun and entertaining class to go to. Great learning environment 30 Everything 31 Easy going, go at your own pace, explains material well with lots of examples 32 All the extra credit offered

33 All of the extra credit opportunity!