17 Na 18 N/A

19 More meaningful tasks

20 More guest speakers and more tours.

21 Maybe add another tour of different type of restaurant such as fast casual, fast food etc. to the semester.

22 Make the class a once a week class would be more beneficial. I feel we can learn the whole weeks worth of material in the one day.





			4093 - 002										
Ov	Overall Questions			onses	;	Course							
		SD	D	A	SA	N	Mean	Med.	Mode	Std Dev			
Q1	Course requirements are stated clearly in the syllabus.	3	0	12	28	43	3.5	4	4	.82			
Q2	The course is organized in a way that helps me learn.	3	1	17	22	43	3.3	4	4	.83			
Q3	The grading criteria for each assignment are clear.	3	0	11	29	43	3.5	4	4	.82			
Q4	The assignments help me understand the subject more clearly.	3	1	15	24	43	3.4	4	4	.84			

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [A] Agree=3 [SA] Strongly Agree=4



	Individual Questions		Edward Mc Keown										
Ind			lesp	onse	s		Individual						
		SD	D	A	SA	N	Mean	Med.	Mode	Std Dev			
Q5	The instructor shows respect for students.	3	0	7	33	43	3.6	4	4	.81			
Q6	The instructor provides constructive feedback on assignments.	3	2	8	30	43	3.5	4	4	.87			
Q7	The instructor answers questions and concerns in a timely manner.	3	0	8	32	43	3.6	4	4	.81			

		Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [A] Agree=3 [SA] Strongly Agree=4						
Question:		What suggestions do you have to improve this course?						
Response Rate:		90.70% (39 of 43)						
1	nada							
2	more tuors	more tuors						
3	less lecutres							
4	Try to get m	ore field trips scheduled						
5	This course	needs to prepare the student better for the quizzes, there is rarely a lecture about quiz content.						
6	This course	requires no further improvements. Assignments are clearly explained and expectations of students are known.						
7	There's not	much to improve on in this course.						
8	The quizzes do not have any connection to the class. I feel that either the quizzes need to go away or that the lectures need to include items that would be on the quiz.							
9	Space the w	riting assignments out every other week.						
10	So far I have none!							
11	Remove career steps							
12	Nothing. Everything is beneficial							
13	Nothing comes to mind. It's a fairly straightforward course and the professor doesn't over complicate anything at all.							
14	No suggesti	ons I was content						
15	No improve	nents. Class is fun!						
16	No dressing	up in general						

- 23 I would like to focus a little more on the material in class. I love the stories but going over definitions or something to go along with the stories would be great. 24 | I would focus more on the book if you are going to require students to use it. We had quizzes, but there was never any test, so I feel like I didn't need to retain much. I wish that we kind of had more videos in class that pertained to the subjects but were still very interesting 25 26 I think this course is slightly too easy for being a college level class. 27 I think this class is very good. If there are more like CEO speeches, it may be more interesting. 28 I think that more communication during the week on what we need done on Sunday would help a lot. I think this course is set up very well and I think that this course could have even more hands-on experience. I think attending class is fun but some of the time I would rather be 29 somewhere else spending time on things that I need to do. I think that having more field trips and visiting restaurants or hotels would be more interesting to actually learn from. 30 I really like this course I really enjoyed the course. There is not much to improve on. The class is great, but the quizzes took quite some time. It probably took me 3+ hours to do a quiz. Also, some of the 31 questions were unclear and I got them wrong even though I found the answers in the book. It just wasn't the answer it was looking for. I believe that the Career Steps do not fit in well with this course and should not be a requirement for the class. Perhaps a pathway instead. 32 He is a good teacher and loves to talk. He occasionally takes questions but if he took . more and helped us learn more about how to be successful I think it would lead to getting 33 more people inspired 34 Emails a head of time reminding on when we have guest speakers and need to dress up 35 Easy, effective, fun Don't I like the Career steps to get credit for this class. Would like for it to be for Pathway points or extra credit. 37 Cheddar Bay Biscuits from Red Lobster 38 Better reminders on when to dress Professional 39 Assignments due on Sunday are kinda terrible Question: The assignment that most contributed to my learning is: Response Rate: 88.37% (38 of 43) 1 quizez projects 2 3 nada 4 how hotels work and how to move up in industry The tour of Red Lobster 5 6 The quizzes helped me think about the content of the course 7 The quizzes 8 The observations, I'd say. Sitting in a hotel/restaurant and just judging them based on how well they run is something that i don't do often enough. 9 The lectures 10 The interview 11 The interview project. 12 The hotel/restaurant observation The hotel and restaurant observations I believe contributed the most to my learning because I was observing real life scenarios and answered questions pertaining to the industry 13 and I believe hands-on learning is the most effective for me The best assignment was the Hotel Observation Essay. I had a look at actually customers complaining about no one at the desk and seeing what an improvement could be to help 14 the hotel i observed. 15 The assignment that most contributed to my learning was the hotel observation. 16 The assignment that contributed most to my learning was probably the restaurant observation 17 The Red Lobster tour 18 The Career Steps 19 Red lobster experience, allowed me to check out competion 20 Observe paper and tour 21 Observations 22 Interview project and/or tour of Red Lobster.
- 23 Interview project
- 14 I thought that the restaurant observation was vevry helpful becasue we had to be aware of whats sanitary in a restaurant and keep our eyes out to see what they were doing well and what they were slacking on.
- 1 think that the observation assignments really contributed to my learning experience and further knowledge. I think that this assignment really allows students to immerse themselves in the hospitality community.
- 26 I think that the restaurant assignment was most beneficial since it made me look around and observe the details of the restaurant.
- 27 I think each of the projects were really eye opening. I liked the career steps.
- 28 I really like doing the career steps
- 29 I probably learned the most from the tour of Red Lobster, or from the stories that were told in class.
- 30 I liked the guest speakers and thought what they had to say about George industry was very interesting and helpful.
- 31 I enjoyed going to the 'Speaking with a CEO' pathway, that inspired me to get into HRM and I'm a marketing major.
- 32 Hotel/ restaurant observations
- 33 Hotel Observation

34	Hitel observation				
35	Having the quizzes available to review your answers that you may have gotten incorrect helped me learn and gain knowledge on what I may not have know.				
36	Experiencing real-world things: Tour of Red Lobster				
37	All the career step assignments were truly helpful				
38	All assignments were great. Got to go out and observe was fun and got to look at things Lusually wouldn't				

37	All the caree	er step assignments were truly helpful					
38	All assignme	ents were great. Got to go out and observe was fun and got to look at things I usually wouldn't.					
	Question:	What did you like best about this course?					
Resp	oonse Rate:	90.70% (39 of 43)					
1	the tuor						
2	the lecture						
3	instructor						
4							
5	The tour of F	Red Lobster					
6	The teacher						
7	The stories						
8	The projects						
9	The professo was at 9:35 i	or. Dr. Mc Keown is among my favorite professors this semester alone, let alone this year. I hardly had class with him in this 8 week course, but even though the class in the morning I still looked forward to my time here.					
10	The field trip	o(s)					
11	The class di	scussion on personal experiences in the restaurant industry.					
12	The Observa	tions and tour.					
13	Teacher was	inspirational					
14	Professor M	c Keowns humor					
15	Made it inter	ractive.					
16	It was engag	ing and easy to follow along					
17	It is super ea	asy					
18	It gives an a	wesome introduction to hospitality that inspires and motivates.					
19	I really like t	he restaurant observation and tour it was a great experience to have since I haven't worked in the industry yet.					
20	I really enjoy	ed the instructor and the tour of Red Lobster.					
21	I prefer writi	ng and tour					
22	I loved that v	ve went to Red Lobster to take a tour.					
23	I loved my in	structor.					
24	I liked that tl	here was no final! Thank you!					
25	I liked the fie	eld trips and personal anecdotes about the hospitality industry. It gives me a vibe that the hospitality industry can be fun, sometimes in an ironic way.					
26	I liked the Re	ed Lobster tour best, as well as learning about my professor's experiences.					
27	I liked the co	ontent and the real life stories told in class.					
28	I liked the el	ement of class discussion.					
29	I liked learni	ng about the actual process of hotels and restaurants through our assignments.					
30	I liked how y	ou kept every class interesting by talking to us and telling us stories not just lecturing					
31	I liked doing	the projects.					
32	I like how ea	sy it is to learn the information.					
33	I like how cle	ear the syllabus is and how understanding the teacher is. It's a great course for people who want to see what the hospitality industry encompasses.					
34	I enjoyed vis	iting Red Lobster. I thought it gave us a different perspective on the way the restaurant works.					
35	I enjoyed the	conversations in class, but like I said if those were just geared a little more towards specific material it would be a lot more helpful.					
36	I enjoy how h	ne runs his class, its ran smooth and efficient, not a waste of my time to show up to class.					
37	How excited	the professor was to teach us about hospitality. you do not see that too much.					
38	Dr.Mckeown						
39	Dr Mckeown	made the class fun and enjoyable to sit through					