Course:	1599 003 - HA 100	**Department:**	HRM
Responsible Faculty:	Edward Mc Keown	**Responses / Expected:**	28 / 40 (70%)

		1599 - 003						
Overall Questions	**Responses**				**Course**			
	SD	D	A	SA	N	Mean	Med.	Mode	Std Dev
Q1 Course requirements are stated clearly in the syllabus.	0	0	4	24	**28**	**3.9**	4	4	.35
Q2 The course is organized in a way that helps me learn.	0	1	5	22	**28**	**3.8**	4	4	.51
Q3 The grading criteria for each assignment are clear.	0	0	3	25	**28**	**3.9**	4	4	.31
Q4 The assignments help me understand the subject more clearly.	0	0	5	22	**27**	**3.8**	4	4	.39

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**A**] Agree=3 [**SA**] Strongly Agree=4
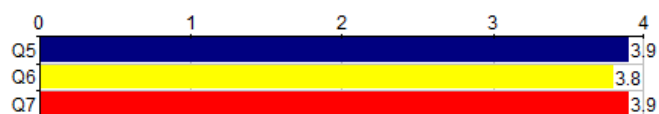
		Edward Mc Keown						
Individual Questions	**Responses**				**Individual**			
	SD	D	A	SA	N	Mean	Med.	Mode	Std Dev
Q5 The instructor shows respect for students.	0	0	4	24	**28**	**3.9**	4	4	.35
Q6 The instructor provides constructive feedback on assignments.	0	1	5	22	**28**	**3.8**	4	4	.51
Q7 The instructor answers questions and concerns in a timely manner.	0	0	3	25	**28**	**3.9**	4	4	.31

Responses: [**SD**] Strongly Disagree=1 [**D**] Disagree=2 [**A**] Agree=3 [**SA**] Strongly Agree=4

Question:	**What suggestions do you have to improve this course?**
Response Rate:	60.71% (**17** of **28**)

1	the extra credit, perhaps a live stream for those that don't live in Flagstaff AZ.
2	none
3	The quizzes for this class were worded strange but there are many possible assignments to make up for them. I wouldn't suggest doing anything different.
4	Nothing
5	Nothing, I really liked how this course was set up
6	None
7	None
8	N/a
9	Maybe add some feedback on the written assignments, and better copies of the reading material.
10	I would have enjoyed more assignments on the chapters than just quizzes.
11	I took this class online and I thought it was very well organized and I really don't have any complaints. Expectations were clearly stated in the syllabus and I understood exactly what was expected of me.
12	I think this course is great.
13	I think there might be a discussion board for students to show and exchange their learning about the basic knowledge of the Hospitality Industry.
14	I have no suggests for improvement.
15	I dont have any suggestions for this class, although I think it would be fun to add discussion board assignments to start discussion between classmates.
16	At the moment I do not think anything is needed because the course is quite laid out in front and any questions are answered quickly so I do not think the course needs to be improved.
17	Amazing class

Question:	**The assignment that most contributed to my learning is:**
Response Rate:	75.00% (**21** of **28**)

1	The observations
2	the management services section made me learn more of what goes into running a small business to a large business.

3	the final interview project
4	interview project
5	The two observation assignments contributed to my learning since I begin to pay attention of how the hotel and restaurant organized to operate daily.
6	The structure of the course
7	The observation and interview assignments
8	The observation assignments were the best learning experiences because it helped me to learn the ins and outs in a sense when I was observing what was happening inside the hotel and restaurant when I went on a visit to them.
9	The observations
10	The interview project
11	The hotel and restaurant evaluations were very benefitial to me.
12	The assignment that helped contribute to my learning was going to do the observations for this class. It made me feel the environment of the hotel and restaurant and talk to people working in the field.
13	The assignment that most contributed to my learning was the interview project. It allowed me to get the perspective of an employee in the hotel industry.
14	The Observation project assignments
15	On site observations
16	None
17	Just the weekly quizzes.
18	Interview assignment, It was interesting to learn about someone else's working to inspire our own.
19	I learned a lot in this class from reading course content.
20	I honestly really enjoyed the interview project. I learned a lot about future opportunities for myself in the field of hotel and restaurant management. I enjoyed getting to know Mr. Mann a bit better and we had a very pleasant conversation about what I could be doing now to prepare for my future.
21	All of them

Question:	What did you like best about this course?
Response Rate:	75.00% (21 of 28)

1	The teacher motivates me and makes me want to get a high-grade
2	the teacher
3	the length of the course and units allocated
4	being able to take the assignments on my own time, of course there is a deadline but not being confined to a classroom is always nice.
5	accessibility
6	What I liked best about this course was the observations in hospitality.
7	The two observation assignments and the interview project.
8	The review it gave me
9	The course was easy to find assignments and clear in what was due and when ,also everything was clearly labeled. I did not have to click a bunch of icons to find things
10	The assignments were straightforward and educational.
11	That iT was self paced
12	None
13	It was self-paced
14	It was informative and easy.
15	I really enjoyed doing the hotel and resturaunt observatin as well as the interview project.
16	I loved the online aspect because you can do the assignments when you want as long as they are before the due date so it made my life easier so I could work when I wanted to and was able to focus on all of my other work as well at different times.
17	I love that this course was easy to understand and complete, even being an online course.
18	I liked that even though it was an online class I was able to learn a lot from it. The assignments that allowed me to look at things a little different.
19	I liked how we could work at our own pace on the assignments
20	I liked how informative it was. I believe we touched on all the necessary subjects for me to be successful in the field of hotel and restaurant management. I learned many things I didn't know before declaring HRM as my minor. My eyes were opened to the operations and every day things that are included in this field.
21	Everything at your fingertips.