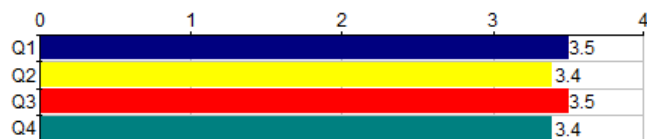
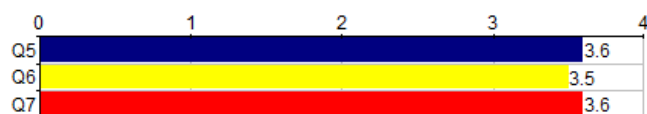


Course: 1374 003 - HA 100	Department: HRM
Responsible Faculty: Edward Mc Keown	Responses / Expected: 27 / 37 (72.97%)



Overall Questions	1374 - 003								
	Responses				Course				
	SD	D	A	SA	N	Mean	Med.	Mode	Std Dev
Q1 Course requirements are stated clearly in the syllabus.	1	0	11	15	27	3.5	4	4	.69
Q2 The course is organized in a way that helps me learn.	1	0	13	13	27	3.4	3	3,4	.68
Q3 The grading criteria for each assignment are clear.	1	0	11	15	27	3.5	4	4	.69
Q4 The assignments help me understand the subject more clearly.	1	0	13	12	26	3.4	3	3	.68

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [A] Agree=3 [SA] Strongly Agree=4



Individual Questions	Edward Mc Keown								
	Responses				Individual				
	SD	D	A	SA	N	Mean	Med.	Mode	Std Dev
Q5 The instructor shows respect for students.	0	0	10	17	27	3.6	4	4	.48
Q6 The instructor provides constructive feedback on assignments.	0	2	10	15	27	3.5	4	4	.63
Q7 The instructor answers questions and concerns in a timely manner.	0	0	11	16	27	3.6	4	4	.49

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [A] Agree=3 [SA] Strongly Agree=4

Question: What suggestions do you have to improve this course?
Response Rate: 70.37% (19 of 27)
1 n/a
2 group discussion
3 The journals are not listed in the syllabus, it would be helpful to list them there
4 The course went really well i wouldn't change anything
5 Offering a way to access the in-person events through the web for people who cannot attend in person.
6 Nothing, great course!
7 Nothing it was perfect
8 N/A
9 My only suggestion would be to separate out the Career Steps into another section or a separate requirement. I felt that there was more emphasis on completing the career steps than the material learned from the readings. I know this is an introductory class, but it seemed more like a University 101 style class that introduces you to the university rather than being major specific.
10 It is good.
11 I would suggest a clearer understanding about the career pathways, because i was just going through the motions with these and I don't think I got what I was supposed to get out of these.
12 I understood everything greatly, I don't know what else could be improved in this course.
13 I thought everything in the course was appropriate and enjoyed the career steps!
14 I think more writing assignments would help to fully understand the material
15 I enjoyed the course. It may be interesting to have a discussion aspect to the class, so that the students could talk about the journal questions, especially how different students are preparing for their careers.
16 I believe this class was organized and appropriate content.
17 I appreciated all the extra credit opportunities, however I wish they were directed more towards the online students rather than the ones that are able to stay on campus. The extra credits involved having to physically attend some events that was difficult for me to get to as much as I wanted the extra credit. The journal entries were confusing too, they were not easy to get to or to comprehend.
18 Having more time to go in-depth with the career steps and being able to use and see more information about those processes
19 An updated syllabus.

Question:	The assignment that most contributed to my learning is:
Response Rate:	81.48% (22 of 27)
1	writing observations
2	the hotel observation
3	all writing assignments
4	The restaurant and hotel observation assignments. These helped me get out and analyze things I have seen in everyday life, but from a new perspective, and has given me more insight in regards to the hospitality industry.
5	The observations, because it made me understand and fully notice things that i wouldn't notice before.
6	The observation assignments helped me understand a lot about the hospitality industry.
7	The observation of places and the interview.
8	The journals were useful and provided a lot of information.
9	The interview project because it gave me insight into a career I would possibly be interested pursuing.
10	The hotel and restaurant observations
11	The exercises involving social networking, such as, Handshake and LinkedIn.
12	The career steps
13	The career steps were very helpful and had substantial content!
14	The career steps and observations I found most engaging.
15	The Hotel and the Restaurant observations.
16	Reading and quizzes
17	I really liked the restaurant observation assignment
18	I feel like it was a special glimpse into the hotel and restaurant industry
19	I enjoyed the Hotel Observation assignment most during this course. I come from a hospitality background (not extensive by any means, but has been my main career field since the beginning), but most of my time is spent in the restaurant or executing events. It was beneficial for me to sit back and actually observe the front desk for a while. This is often an operation I don't pay much attention to, but it is vital to understand as the front desk plays such a big role in the whole picture.
20	Hotel/Restaurant Observations
21	Career steps.
22	Career Steps

Question:	What did you like best about this course?
Response Rate:	74.07% (20 of 27)
1	learning new material and i appreciate the opportunity given.
2	how applicable it is to the real world
3	The tips for the real world given in the career steps.
4	The pace was nice.
5	The observation assignments and extra credit opportunities.
6	The invitation to go on field trips even though it was an online course
7	The exposure to so many helpful resources. I have been attending NAU- Yavapai for the last 3 years and this is the first I heard of all these resources.
8	The engagement this course causes on your own career and assignments.
9	The availability of the professor. I also liked learning real-life skills and resources that I can use in order to further my education and my career goals
10	The restaurant observation.
11	I loved the organization of the course! All the information needed was present! Thank you Professor McKeown!
12	I love the flexibility and how there aren't several assignments due each week, as well as the extra credit opportunities.
13	I liked the structure of the assignments and how every thing was laid out at the beginning, so you knew what you were getting into.
14	I like how the syllabus was so clear
15	I got alot of information from this course and i appreciate that its not alot of random busy work.
16	I enjoyed the reading for this course. It is cool to see things I've learned strictly from on the job experience being expanded upon in text. The pace of the course was good as well, I felt there was always something to be working on but never felt rushed or overwhelmed.
17	I enjoyed the writing assignments about visiting restaurants and hotels.
18	Hands-on Learning, useful career-related information
19	Fairly well laid out assignments and manageable amounts of work. Nothing overly strenuous, but still provides valuable knowledge.
20	Everything!