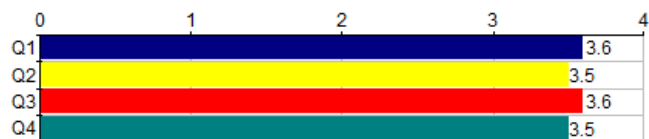
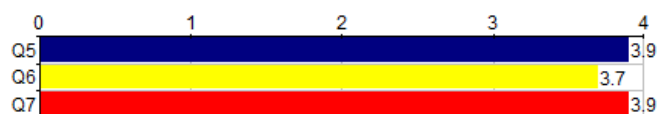


<b>Course:</b> 1630 004 - HA 100	<b>Department:</b> HRM
<b>Responsible Faculty:</b> Edward Mc Keown	<b>Responses / Expected:</b> 35 / 39 (89.74%)



Overall Questions	1630 - 004								
	Responses				Course				
	SD	D	A	SA	N	Mean	Med.	Mode	Std Dev
Q1 Course requirements are stated clearly in the syllabus.	2	0	7	26	35	3.6	4	4	.76
Q2 The course is organized in a way that helps me learn.	2	1	10	22	35	3.5	4	4	.81
Q3 The grading criteria for each assignment are clear.	1	0	9	24	34	3.6	4	4	.64
Q4 The assignments help me understand the subject more clearly.	1	0	14	20	35	3.5	4	4	.65

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [A] Agree=3 [SA] Strongly Agree=4



Individual Questions	Edward Mc Keown								
	Responses				Individual				
	SD	D	A	SA	N	Mean	Med.	Mode	Std Dev
Q5 The instructor shows respect for students.	0	0	4	31	35	3.9	4	4	.32
Q6 The instructor provides constructive feedback on assignments.	0	0	10	25	35	3.7	4	4	.45
Q7 The instructor answers questions and concerns in a timely manner.	0	0	5	30	35	3.9	4	4	.35

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [A] Agree=3 [SA] Strongly Agree=4

<b>Question:</b> What suggestions do you have to improve this course?
<b>Response Rate:</b> 65.71% (23 of 35)
1 none
2 make the career steps more useful
3 go slower on the notes
4 While the slides are being taught, it goes by really fast. If the teacher were to slow down while teaching that would be really helpful. Besides that, overall an amazing class.
5 We should have different styles of learning in the class rather than just slide after slide of notes
6 To be honest, this is my favorite classes, so I don't think this course needs to improve.
7 The assignments made sense. It would be nice to have been reminded in class more often as to when and what was due. Lots of emails were sent out, but it was more random information for the school. That is great to keep me informed and what my options are to get involved, but so many emails made it confusing as to what was important and what was not. A lot are getting lost in my spam as well..
8 Nothing.
9 Nothing, I really liked the way Mr. M formulated the quizzes. The writing assignments were very clear and I totally understood them.
10 Nothing I can think of.
11 None
12 None, Mr. Mc Keown is a great teacher
13 N/A
14 Move the career steps to a pathway online process similar to what the FCB students have to do.
15 More class activities
16 More activities
17 In order to improve the course, the career steps should be made into pathways. While they are informational, they do not pertain to the course itself.
18 I would suggest just going a bit slower in the notes in order to make sure everyone has them, but it does go at a good pace now. Also, replying to emails a bit faster.
19 I suggest that the career steps are explained more in the beginning.
20 Giving more tries on the quizzes
21 Get rid of the career steps.
22 Continue to make the career steps a pass/fail basis

Question:	The assignment that most contributed to my learning is:
<b>Response Rate:</b>	<b>74.29%</b> (26 of 35)
1	the interview and observation papers because it helps me get more interested in the hotel and restaurant management industry.
2	the interview assignment because it really taught me a lot about the field I am going into.
3	the hotel observation
4	observations
5	The restaurant review, hotel review, and the interview project.
6	The quiz
7	The quizzes over the chapters
8	The out of class projects
9	The observations and interview project were the best.
10	The hotel observation
11	The career steps really helped me think about what I want to do with future classes as I study here at NAU.
12	The assignment that most contributed to my learning was the restaurant and hotel observations. I was able to see what should happen in hotels and restaurants and how problems and solutions can and should be handled.
13	The assignment that most contributed to my learning were the observations. These allowed me to delve further into the course material.
14	The assignment that contributed the most to my learning is the interview project.
15	The Journal and quizzes that we had each week really helped me understand the material and reflect on what I have learned.
16	Taking notes in class
17	Restaurant Observation
18	Projects
19	Probably the interview and Evaluation projects. Having to go to a place and evaluate and learn what they actually do in the hospitality industry made me learn so much more than having to take a quiz or a test about those specific things in the hospitality industry.
20	N/A
21	Interview project
22	Hotel observation
23	Hotel Paper
24	Career steps
25	All three of the assignments, the hotel observation, restaurant observation, and the interview project really helped me see what the industry is really like.
26	.

Question:	What did you like best about this course?
<b>Response Rate:</b>	<b>74.29%</b> (26 of 35)
1	the observations
2	the instructor
3	the instructor
4	The teacher !
5	The online quizzes and online access to slideshows.
6	The observation projects
7	The many extra credit opportunities
8	The instructor is very understanding and easy to follow. I appreciate him.
9	The career steps and the class assignments I found really worth it and helped me learn more than just a lecture.
10	Professor Mc Keown is genuine in his desire for us to succeed, and wants to get to know us. I felt comfortable and looked forward to the class knowing it would not be stressful or boring and that if I needed someone to confide in, he was someone I could trust.
11	Probably learning about the different aspects of the hospitality industry that people can get into. Before I started at NAU, I thought the hospitality industry was just hotels and restaurants but from attending this class I learned that it is so much more than that, and I actually found out about event planning and that is the possible career field that I'm looking into after this class, and I wouldn't have found it without Ha 100. Also, I loved the teacher, Mr. M made learning fun through personal experiences in the hospitality industry.
12	Not a full semester, clearly stated that this is an introductory course. Assignments felt useful.
13	It was easy.
14	I liked the idea of multiple attempts on the quizzes. This helped me because I could take the test one time to see what I was missing and not understanding before going back to review that material before I retook the test the second or third time.
15	I liked that the teacher was approachable and helped whenever I had questions.
16	I liked the observations the most.
17	I liked that it was very relatable. Questions being asked of our experiences and what we think and how it relates into the lessons.
18	I liked the outside activities we got to do to learn more about the hotel and restaurant industry.
19	I liked the pacing of this course, plenty of time to get assignments done. I also loved the in-class lectures, they were very both engaging and informative. Dr. Mc Keown made them very entertaining as well.
20	I liked how that each powerpoint stated the important parts and also that there was no final exam.

21	I honestly like the professor and he really helps us out. We learn a lot in this class too.
22	I definitely liked the factor that Dr. Mc Keown actually taught the class and engaged in conversation with everyone.
23	How relaxed the class meetings were, especially since the assignments are pretty long and difficult.
24	He tells experiences he's had in the hotel and restaurant business that is relatable, yet funny.
25	Dr. Mc Keown is a fair grader. He always grades in a fashionable matter, and there are tons of extra credit opportunities. The syllabus clearly states the requirements of the assignments.
26	.