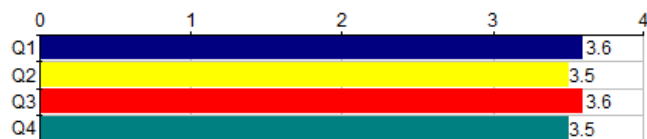


Course: 4902 006 - HA 100	Department: HRM
Responsible Faculty: Edward Mc Keown	Responses / Expected: 38 / 40 (95%)



Overall Questions	4902 - 006								
	Responses				Course				
	SD	D	A	SA	N	Mean	Med.	Mode	Std Dev
Q1 Course requirements are stated clearly in the syllabus.	1	0	11	26	38	3.6	4	4	.62
Q2 The course is organized in a way that helps me learn.	1	1	15	20	37	3.5	4	4	.68
Q3 The grading criteria for each assignment are clear.	1	0	11	25	37	3.6	4	4	.63
Q4 The assignments help me understand the subject more clearly.	1	1	13	22	37	3.5	4	4	.68

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [A] Agree=3 [SA] Strongly Agree=4



Individual Questions	Edward Mc Keown								
	Responses				Individual				
	SD	D	A	SA	N	Mean	Med.	Mode	Std Dev
Q5 The instructor shows respect for students.	1	0	6	31	38	3.8	4	4	.58
Q6 The instructor provides constructive feedback on assignments.	1	0	12	25	38	3.6	4	4	.63
Q7 The instructor answers questions and concerns in a timely manner.	1	1	8	28	38	3.7	4	4	.66

Responses: [SD] Strongly Disagree=1 [D] Disagree=2 [A] Agree=3 [SA] Strongly Agree=4

Question: What suggestions do you have to improve this course?
Response Rate: 84.21% (32 of 38)
1 nothing. this class is exactly as i expected it and McKeown's teaching style is really good for me.
2 none
3 none it was a good intro course.
4 n/a
5 n/a
6 Use class time to talk about actual material instead of taking time to talk about irrelevant stuff
7 This course is already awesome.
8 The course is already a good overview of the hospitality industry. The one thing that I disliked about the course was career steps. This assignment felt drawn out and not very helpful to achieving my goals.
9 The class was well taught.
10 The career paths being a requirement I guess.
11 Spacing out chapters for quizzes.
12 Possibly better temperature control in the room.
13 None
14 None
15 None great class
16 No, this class is really good, good professor.
17 NA
18 N/a
19 N/A
20 More Stories
21 I think the class is currently well structured.
22 I think the course could be longer,so that we can have further learning about hospitality and reading the textbook.
23 I suggest talking more about the homework in class and describing what is due the week before.

24	I feel that the quizzes could be improved upon. Sometimes the questions asked are really obscure and hard to answer correctly.
25	I don't really have any suggestions, this class was really well put together and Dr. McKeown taught it really well.
26	I don't have any suggestions.
27	I do not have any suggestions
28	He can ramble sometimes but I like it. It is a more personal input which helps me understand what this major is really about.
29	Get rid of the career steps, they are boring.
30	Do not make career steps a requirement it is boring and has no relevance to the course itself
31	Dear Admin, Take away career steps, they are stupid.
32	An activity or a project to understand the hospitality business more

Question:	The assignment that most contributed to my learning is:
Response Rate:	94.74% (36 of 38)
1	the restaurant or hotel observations
2	quizzes
3	The tests
4	The quizzes.
5	The quizzes and observations
6	The quizzes
7	The quiz material most contributed to my learning.
8	The observations because it helped me focus more on the operations of hotels and restaurants. There is more happening behind the scenes than you realize and you should try to give guests the ultimate experience once they set foot into your lobby or restaurant.
9	The observations
10	The observation projects
11	The interview project, as it gave me a good snapshot of what to expect after I graduate.
12	The interview project.
13	The interview project really contributed to my learning.
14	The interview
15	The interview project helped me learn more about the industry and I loved the writing assignments.
16	The interview project. Interviewing someone from the industry put things into perspective of how the industry really works.
17	The career steps.
18	The career steps.
19	The assignment that most contributed to my learning were the paper assignments. I really enjoyed having to go and observe a restaurant and hotel, and then interview someone in the hospitality industry. This allowed me to see in person the lectures that we actually had while in class.
20	The assignment that contributed to my learning was reading all the career steps because it helped me prepare for the future workplace.
21	The Observation assignments helped me look at hotels and restaurants in a different way.
22	The Interview Project
23	The Interview Project
24	The Career Steps
25	Test, and observations/interview
26	Quizzes
27	Quizzes
28	I think the interview project contributed most to my learning.
29	I learned more information about restaurant management.
30	Hotel/Restaurant Observations
31	Hotel and Restaurant observations.
32	Even though they are not a class favorite I think the career steps a pretty helpful because they incorporate real life things into the class. For instance the resume section of the course is helpful because you do not learn how to write an appropriate resume in class, but with the career steps you learn how to and also what employers are looking for in a resume.
33	Course Steps.
34	Career steps
35	Career Steps
36	Being present in class

Question:	What did you like best about this course?
Response Rate:	94.74% (36 of 38)
1	the fast paced curriculum and class time
2	n/a
3	how the professors stories are entertaining but all tie back to the subject eventually.
4	Your stories

5	This was the best intro class I have taken
6	The work was very moderate and very simple to understand
7	The three different papers we had to write.
8	The teacher
9	The stories.
10	The quiz is online. This point is good.
11	The professor was a good professional teacher I would not mind having him as a lecturer again also the course in general
12	The layout of class time
13	The interview because it helped me realize that I want to work in hotels more than I want to work in restaurants. It was interesting to hear stories and get advice from someone who worked in the industry for eight years.
14	The instructor
15	The hotel and restaurant observation.
16	The different observations on restaurants and hotels.
17	The course content. Just learning about the hospitality industry in general was pretty cool.
18	The Professor
19	That the course is short and the learning is fast-paced
20	Soft deadlines
21	Professor cares more about students learning content than attendance which is really nice.
22	Professor McKeown
23	Nice, flexible, understanding professor.
24	My professor. He is very nice and he is sometimes funny.
25	Laid back and easy going teacher. Really look forward to more of his classes.
26	I really liked how passionate Dr. McKeown was about what he was teaching. It made it so much easier to learn and do go in class.
27	I liked the overview of the hospitality industry that this class gave me.
28	I liked that the workload was not overwhelming, and that everything that was required significantly contributed to my learning.
29	I liked the restaurant and hotel observation assignment we had to do for this class. It was super interesting to sit their for 30 minutes and notice things people wouldn't usually recognize.
30	I liked the Assignments, it really made me think about how some people run bussiness.
31	I liked it all.
32	I like that late work is accepted, because it challenges you to prioritize time management on your own, since no one is really holding you accountable.
33	I enjoyed that it had information on a large variety of topics.
34	How much extra credit opportunities were given!
35	How all the quizzes are online
36	Dr. McKeown