

## PROFESSIONAL QUALIFICATIONS

- A background that includes culinary, food sanitation & safety, restaurant operations & management, resort operations & management, budgeting, accounting & office management, P&L responsibility, event & project planning management, networking & computer administration, and sales.
- Very strong in communication, supervision, problem resolution, literate in multiple computer platforms, programs, and computer programming languages to include windows (NT, XP, Vista, 7, 8, 10), Word, Excel, Access, Publisher, Lotus Notes, QuickBooks, Fortran, Pascal, Basic, SAS, STATA, AWS, Azure, & Google cloud. Very quick at learning new software programs.
- Possessing strong verbal and writing skills, able to effectively communicate with superiors and subordinates. Totally self-starting and take-charge type of individual requiring minimal training and no supervision.

## EDUCATION

Ph.D. 2014	<b>Purdue University</b> Hospitality & Tourism Management (food safety expertise) <b>Dissertation Title: Evaluation of food safety procedures at public food cook-off competitions</b>
M.S. 2008	<b>University of Nevada, Las Vegas</b> Hotel Administration (food safety expertise) <b>Thesis Title: A relationship analysis of restaurant inspection demerits, employee behaviors, and inspection grades</b>
B.S. 2006	<b>University of Nevada, Las Vegas</b> Hotel Administration
A.S. 1996	<b>Pima Community College, Tucson, AZ</b> General Studies & Computer Science
Cert. 1996	Hotel Food & Beverage Management

## INDUSTRY EXPERIENCE

August 2020 to Current	<b>Field Enumerator</b>	<i>U.S. Dept. of Commerce, Flagstaff, AZ</i>
December 2018 to March 2020	<b>Bartender &amp; Server</b>	<i>Olive Garden/Darden Restaurants. D'iberville, MS</i>
August 2016 to May 2018	<b>Asst. Prof of Practice</b>	<i>Northern Arizona University. Flagstaff, AZ</i>
August 2018 to Current	<b>Owner</b>	<i>Doc Bear Enterprises, LLC.</i>
July 2016 to August 2016	<b>Director of F &amp; B</b>	<i>Hilton Garden Inn. West Lafayette, IN</i>
2016	<b>Assistant Professor</b>	<i>Woosong University. Deajeon, South Korea</i>
2014 – 2016	<b>Director of F &amp; B</b>	<i>Merou Grotto, Inc. West Lafayette, IN</i>
2008 – 2014	<b>Ph.D. Student</b>	<i>Purdue University, West Lafayette, IN</i>
2006 – 2008	<b>Adjunct Professor</b>	<i>University of Nevada, Las Vegas. Las Vegas, NV</i>
2003 – 2006	<b>Restaurant GM</b>	<i>HKMII/Burger King, Las Vegas, NV</i>
1999 – 2003	<b>Multi-unit Manager</b>	<i>Popeye's Chicken, Las Vegas, NV</i>
1998 – 2008	<b>Owner</b>	<i>Bearland Computers, Las Vegas, NV</i>

Edward G. Mc Keown, Ph.D.

1998 – 1999	<b>Assistant Dir of Ops</b>	<i>Thunderbird Hotel, Las Vegas, NV</i>
1996 – 1997	<b>Multi-Unit Manager</b>	<i>Pacifica Hotels, Tucson/Phoenix, AZ</i>
1991 – 1997	<b>Regional Manager &amp; Company Training Coordinator</b>	<i>Waffle House, Inc, Phoenix, AZ</i>
1990 – 1991	<b>Private First Class</b>	<i>United States Marine Corps, Parris Island, SC</i>
1989 – 1994	<b>Restaurant Manager</b>	<i>Pizza Hut, Inc., Pensacola, FL &amp; Tucson, AZ</i>

#### **VOLUNTEER SERVICE**

Faculty Advisor: National Association for Catering & Events, NAU Chapter 2017-2018  
NAU Disney Club (Founding advisor) 2017-2018  
NAU 4x4 Club 2018  
NAU Food & Beverage Club (Founding advisor) 2018  
Veterans Awareness Campaign Committee 2017  
Family Weekend Planning Committee 2017-2018  
Casino Night Planning Committee 2016-2017

Advisory Board Member (May 2012-Present) HDScores, Baltimore, MD

#### **CERTIFICATIONS & MEMBERSHPS**

<b>SERV Success</b>	Exam Proctor	2020
<b>AHLEI</b>	C.A.R.E. Guest Contact Instructor/Proctor	2019
<b>AHLEI</b>	C.A.R.E. Service Personnel Instructor/Proctor	2019
<b>NEHA</b>	Food Safety Manager Instructor/Proctor	2019
<b>NEHA</b>	H.A.C.C.P. Manager instructor/Proctor	2019
<b>ServSafe</b>	Certified Alcohol Instructor/Proctor	2018
<b>ServSafe</b>	Certified Food Safety Instructor/Proctor	2018
<b>CVENT</b>	Supplier Network Certificate	2013
<b>Kansas City BBQ Society</b>	Certified BBQ Judge	2011
	Certified Table Captain	2011
<b>State of Arizona</b>	Notary Public – Commission #522050 (exp. 1-30-2021)	
<b>American Marriage Ministries</b>	Licensed Minister	2010
<b>UNLV: Cert of Achievement</b>	UNLV two-day intensive teaching workshop	2007
<b>Burger King</b>	Certificate in Operations Management	2003
<b>Popeye's Chicken</b>	Certificate in Operations Management	1999